



Health
Financial
Systems

HFS Basics Review and Common Support Issues

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Medicare Cost Report Software



HFS Basics Review

1. Options

- Login (JUST for Contractors (MACs\FIs)
- Preferences
 - Form Options (Display Column\Row Headers)
 - Print Options
 - 800 Reports
 - Setup (Recent Files, Environment, Versions)
- System
 - Information
 - Verify Version



HFS Basics Review (cont.d)

2. Help

- HFS User Manual
- CMS Instructions
- Check for Updates
- Version Update Information

3. File

- Open (more than one file)
- Print
 - 800
 - Special Reports
- Batch
 - Batch Print

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HFS Basics Review (cont.d)

4. Tools

- Lookup CBSA Codes
- Lookup Wage Index Factors
- Restore\Reorganize (MCR only)

4



Header Options

Preferences

Form Options
Customize your forms the way you want the

Header Options

- ☒ Display column headers.
- ☒ Display row headers.
- ☒ Columns are resizable.
- ☒ Rows are resizable.

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Common Support Issues

1. Full Administrative Rights
2. Verify Version\MSMXL Compatibility
3. Class Not Registered
 - Regcomp21.bat
4. Sharing Violations
 - Filename.mcrx.fs~
5. Problem (error Code 61) when creating ECR File

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Common Support Issues

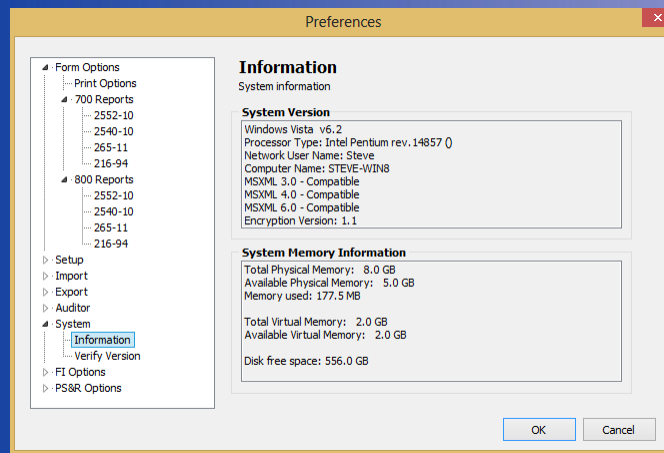
6. Unexpected Calculate Edits or software issues.

- Help | Check for Updates

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MSMXL



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Hot Fixes - WEBSITE



Health Financial Systems
Automatir
Check out

Products

Support

Me
Repor
Auto


Support Tools
Knowledgebase Search
FAQ
Email Us
Support Tickets
My Account
Forgot My Password
Hot Fixes
Approval Letters
Feature Tutorials
Feature Info

HF20080829 Microsoft XML Core Services (MSXML) version 4.0 is one of the system requirements for running the HFS software. Download the missing programs with [HF20080829](#).

HF20110607x86 Microsoft XML Core Services (MSXML) version 6.0 is one of the system requirements for running the HFS software. Download the missing programs with [HF20110607x86](#) for 32-bit OS.

HF20110607x64 Microsoft XML Core Services (MSXML) version 6.0 is one of the system requirements for running the HFS software. Download the missing programs with [HF20110607x64](#) for 64-bit OS.

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Verify Version


Preferences

Form Options
Setup
Import
Export
Auditor
System
 Information
 Verify Version
 FI Options
 PS&R Options

Report	Version	Status	Progress
Interface	1.48.0.0	error	100%
216-94	5.7.148.0	ok	100%
265-11	2.3.148.0	ok	100%
2540-10	5.3.148.0	ok	100%
2552-10	4.0.148.4	ok	100%
LTCIR	36.13.148.0	ok	100%
CHDR	39.1.148.0	ok	100%
265-94	9.56.148.0	ok	100%
222-92	11.4.148.0	ok	100%
1984-99	9.33.148.0	ok	100%
287-05	1.51.148.0	ok	100%
2088-92	9.2.148.0	ok	100%
1728-94	16.2.148.0	ok	100%
2552-96	25.55.148.0	ok	100%
2540-96	18.46.148.0	ok	100%

Start Fix Version

Confirm



You are about to check for software updates from the HFS website. Continue?

Yes No

Instructions

OK Cancel

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Sharing Violation

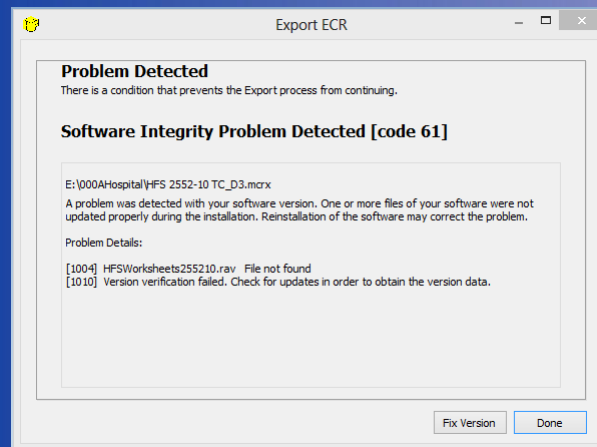
- Delete .fs~ file.

HOSPITAL.mcrx	10/8/2013 2:04 PM	MCRX File	964 KB
HOSPITAL.mcrx.fs~	10/8/2013 2:04 PM	FS~ File	1 KB

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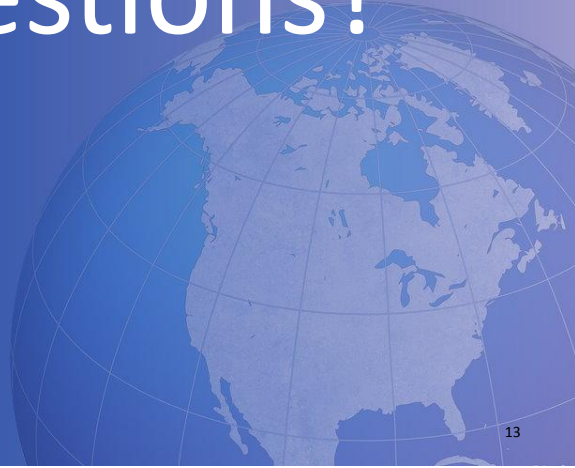
Problem Error Code 61



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Questions?



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